



# Frequently Asked Questions (FAQs)

## 1. What is the Community Strengths and Needs Assessment?

The Community Strengths and Needs Assessment (CSNA) consists of a brief Survey, to gather input from the public about community needs, strengths, and priorities, and a Dashboard (an online GIS-based tool) that visually showcases survey results and tracks trends in responses. Information gathered through the CSNA may serve as a resource for anyone interested in engaging with Los Angeles County's Safe, Clean Water Program (SCW Program). The CSNA Survey and Dashboard will remain open to new responses on an ongoing basis, acting as a "living database" of community voices in Los Angeles County.

The CSNA Survey launched on November 27, 2024, and can be taken by anyone and the CSNA Dashboard launched shortly thereafter on March 3, 2025. To access the CSNA Survey, [Click Here](#). To access the CSNA Dashboard, [Click Here](#).

## 2. Why was the Community Strengths and Needs Assessment created?

In 2019, Los Angeles County Public Works (Public Works) commissioned the Metrics and Monitoring Study (MMS) to conduct a program-wide assessment of the SCW Program. MMS included recommendations for the development of program methods, metrics, and monitoring criteria to inform tracking,

planning, reporting, and decision-making in the SCW Program. An early product of MMS, the [Equity in Stormwater Investments white paper](#) recommended the creation of a process "to assess and report community needs, strengths, and preferences on an ongoing basis." Similarly, the Los Angeles County Board of Supervisors and the SCW Program's Regional Oversight Committee recognized and supported the need to develop a process to obtain community feedback as it relates to the SCW Program.

To address this need, Public Works developed the CSNA to inform anyone engaging with the SCW Program about the issues and priorities that are most important to local communities.

## 3. How will the information collected from the Community Strengths and Needs Assessment be shared with the public?

Information gathered through the CSNA Survey is published on an online GIS-based tool called the CSNA Dashboard. The CSNA Dashboard uses charts, graphs, an interactive map, and other data visualization tools to summarize survey results and track trends in responses over time.

CSNA Survey results will also be summarized and made available as a downloadable data layer in the SCW Program [Spatial Data Library](#). The Spatial Data Library (SDL) is a collection of public resources relevant to the SCW Program. The SDL can be used to explore

the interconnected, dynamic relationships of features and communities within the Watershed Areas. SDL can support communication, project proposals, decision-making, and more.

#### 4. How will the information collected from the Community Strengths and Needs Assessment be used by the Safe, Clean Water Program?

Input gathered through the CSNA will serve as an important resource for consideration during SCW Program Regional, Municipal, and Project Planning, which may lead to the development of more community-informed multi-benefit stormwater capture projects and studies. CSNA results may be used by:

- Project developers who want to better align the benefits expected from proposed projects with local community priorities. This can include cities, community groups, nonprofits, and others interested in the SCW Program.
- The SCW Program's Governance Committees when evaluating how projects seeking SCW Program funding align with community-stated needs and priorities.
- Public Works to identify opportunities for enhancement of the SCW Program, incorporate public feedback into the program evaluation processes, and align watershed planning efforts with community-stated priorities.

#### 5. Who can take the Community Strengths and Needs Assessment Survey?

The CSNA Survey is open to anyone who lives, works, or plays within the SCW Program boundary, which corresponds with the Los

Angeles County Flood Control District (LACFCD) boundary. The LACFCD boundary encompasses most of Los Angeles County, except the northern region (Antelope Valley) and the Catalina and San Clemente Islands.



Map of the 9 SCW Program Watershed Area Boundaries.

**6. Who can access the Community Strengths and Needs Assessment data?**

All CSNA Survey responses are completely anonymous. The CSNA does not collect any information that allows individual participants to be identified. CSNA Survey response trends are summarized and visually displayed in the online CSNA Dashboard that is available to the public. Only Public Works and its contractors that help to maintain the CSNA will have access to the raw data.

**7. How long will the Community Strengths and Needs Assessment be going on for?**

The CSNA will be ongoing and has no planned end date. The CSNA will be a permanent feature of the SCW Program so long as its continued use advances the goals of the SCW Program.

**8. I would like to share the Community Strengths and Needs Assessment with my community. What resources are available to help me do that?**

The SCW Program appreciates and encourages the sharing of the CSNA. A [CSNA Promotion Toolkit](#) with resources to help you share the CSNA with others is available on the SCW Program website.

**9. Who can I contact to learn more about the Community Strengths and Needs Assessment and the Safe, Clean Water Program?**

Each Watershed Area in the SCW Program has at least one dedicated Watershed Coordinator that is available to assist anyone interested in learning about the SCW Program and can provide additional support related to community engagement, education, and project development. To learn more about the CSNA and other opportunities to engage with the SCW Program, contact the Watershed Coordinator for your area. Use the [Find Your Watershed](#) tool to find your watershed and Watershed Coordinator contact information.

